



AMAZINGCHAIRCOVERS.COM RENTAL AGREEMENT TERMS AND CONDITIONS

Reservation Orders:

- A deposit of \$100 is required to reserve items specified in the Event Order Form. The \$100 deposit will be applied toward the balance of order. Items will not be released until full payment is received by 2 weeks prior to the event date. Credit card number is required to ensure full return of all materials.
- Final payment may be in the form of credit card (Visa & MasterCard), cash, check, or money order.

Delivery, Returns & Packaging:

Customers are welcome to pick up orders at Amazing Chair Covers' location.

Shipments are also available and are subject to shipping fees by UPS & FedEx Ground. All shipments are scheduled to be delivered at least two business days before the event date and are guaranteed by the carrier. Amazing Chair Covers will not be responsible for any unforeseen problems during shipment. A tracking number(s) can be provided upon request. If requested in the Event Order Form, Amazing Chair Covers will supply return labels for customers to return all the items stated in the Event Order Form. All items must be returned or shipped within 2 business days after the event date. The Customer agrees to be charged an additional late return fee of \$50 for each day the items are not shipped after 2 business days of the event date.

Pick-up and Return:

Customers can pick up their linen orders at Amazing Chair Covers' location Monday to Thursday from 10am to 5 pm. Returns are on Monday between 10am to 3pm. If customers return linens later than 3pm on Monday, a \$50 fee will be charged for each late date up to the full total order price to the customer's credit card in file.

Cancellation and Changes:

In most cases, orders may be canceled 14 days or more prior to customer's event date and require staff approval. Your order is not canceled until you receive an Order Cancellation Confirmation email from Amazing Chair Covers. Orders that are canceled 14 days or more prior to the event are charged the full deposit amount. Thus, all deposits are non refundable. This covers the cost that Amazing Chair Covers incurs for turning away potential customers in order to secure the rental items for the event. The balance of the order will be charged within 14 days of the event date. Orders canceled within 14 days or less of the event date is responsible for a restocking fee of 25% of the total order, which will be charged to the credit card on file.

Inspection & Guarantees:

The Customer acknowledges that they are personally responsible for inspecting the rental items prior to their use on the event date and to find them suitable for use before the event date. Notification of any defects or missing items to Amazing Chair Covers must be made before the event date. Amazing Chair Covers makes every attempt to fulfill the order. In rare cases of notifying us of missing items before the event date, Amazing Chair Covers will make attempts to ship the missing order before the event date. If this is not possible, a refund will be granted for the rental cost of the missing items. The Customer acknowledges that there are no warranties on these items from minor defects, as there may be some minor defects on items from normal wear and tear, that are not readily apparent. These defects or missing items do not constitute a breach of contract on Amazing Chair Covers' part.

Samples:

The Customer understands that it is their responsibility to ensure the proper fit of chair cover and color of the rental items. Samples are offered to make sure of this. Refunds will not be granted in the case that the fitting, size, color, or texture does not match.

Damaged/Unreturned Items:

The Customer will be responsible to pay for any incidents including, but not limited to, damaged, lost, altered, or stolen items. Except for reasonable rental usage, all items must be returned in their normal condition. Amazing Chair Covers can take out most stains. However, for each item returned with tears, wine stains, candles burns or wax marks that may be damaged beyond repair, the Customer authorizes the use of their credit card to be charged for replacement cost. The cost of each item is: Chair cover \$10, Sash \$5, Tablecloth \$25, and Overlay \$18.

Item Quantities:

Item quantities must be confirmed 21 days prior to the event. An increase of item quantities less than 14 days prior to the event are subject to availability and are not guaranteed and must be paid before the event date. The Customer may reduce the item quantity amount by no more than 20% within 21 days prior to the event date. A small fee will be charged the equivalent to 10% of the rental cost of the reduced amount. This fee is to cover the costs that Amazing Chair Covers must incur for securing the items for this date.

Liabilities:

The company shall not be liable for any injury, loss, or damage directly or consequently arising out of the use, or inability to use, our linens. The Customer understands and holds Amazing Chair Covers harmless from all claims, actions, proceedings, cost, damages and liabilities, including attorney's fees, arising of the use of our linens. Breach of contract will result in collections of fees by Amazing Chair Covers. The Customer will therefore be responsible for all fees associated with the collections process, including NSF check fees, attorney fees and litigations fees, in the event that the contract has been breached.

Contract:

By making a payment, placing orders, or receiving products, the Customer agrees to the terms within this contract. Any amendments to the contract must be made in writing.